H.C.H.C. Needs Assessment

Report Outcomes 2021

RANKING OF THE TOP 6 COMMUNITY NEEDS IDENTIFIED IN PAST TWO YEARS:

**TOP THREE:**

1. Meth and Opioid Prevention and Education
2. Vaping and Smoking Prevention
3. Transportation to Medical Appointments

**DO YOU BELIEVE THERE IS A NEED FOR HOMELESS SERVICES IN HENRY COUNTY?**

WOULD YOUR HOUSEHOLD UTILIZE RECYCLING SERVICES?

PROGRAMS YOU WOULD LIKE TO SEE CONTINUED:

BARRIERS TO ACCESSING H.C.H.C. SERVICES:

Unclear on services provided by HCHC: ranged from not knowing what services HCHC provides vs. what Compass provides to not having enough media information out in the public about HCHC services.

Compass: respondents reported not liking to share a waiting room with Compass patients, did not like the limited parking, and did not like the ‘attitude’ they received from Compass employees.

Location: respondents did not like crossing the highway to get to the location, did not want to drive in from other locations, and did not like that HCHC was housed with Compass.

Transportation: respondents did not have reliable transportation, did not have access to transportation or did not want to ride the public transportation due to COVID.